

Lebanon County Non-profit call updates 3.23.20

United Way Updates – Brooke Smith – bsmith@unitedwaylebc.org, 717-675-8411 cell

- I. Family First Coronavirus Response Act - passed
 - a. Free testing
 - b. Paid sick leave
 - c. Unemployment compensation
 - d. Nutrition assistance – SNAP and WIC
- II. UW Advocacy - Charitable Sector – COVID-19 Relief and Economic Relief and Stimulus Package
<https://www.unitedway.org/get-involved/take-action/coronavirus-congress-charitable-sector?fbclid=IwAR1Xk4-qCrQZsYibR2V9O9Y798fqrjocIZNm95IRBE7vxOvxBICUqm3mf8>
 - a. Provide payroll tax credits to non-profits of ANY size that provide paid sick and family leave time as a result of COVID-19
 - b. Universal charitable tax deduction through the end of 2021. Allow all who donate now to nonprofits the tax credit, regardless if they itemize or not.
 - c. 60 million in stimulus funding as many critical non-profit services will expect to experience an increase in request for their services in addition to facing revenue loss due to decreased donations/canceled fundraisers
 - d. Ensure that relief and stimulus legislation designed to assist for-profit businesses in the areas of unemployment insurance, employee retention, and risk insurance must also address the unique challenges and realities that nonprofits face
- III. United Way Community Support Fund
 - a. Currently raised \$11,365
 - b. Priority to support food security and basic needs first
 - c. Current partners that focus on food security and basic needs
 - d. Advised by the Community Impact Committee (subset of the UW board) and a Community Advisory Committee (Nikki Maurer – Community Health Council, Karen Groh – Chamber, Brenda Startoni – Crisis, and Julie Smyth – Henise Tire)
 - e. 100% of what is raised will be invested back into the community
 - f. <https://www.unitedwaylebc.org/CommunitySupport#fund>
- IV. 211
 - a. Please complete this google form to update your services/hours or list any COVID-19 specific resources you are providing
 - b. [211 google form for COVID resources or changes in services](#)
 - c. Encourage people to use text feature – text zip code to 898211 to prompt text conversation with resource specialist – big spike in calls last week
- V. Things to know:
 - a. Tax filing deadline has been moved to July 15th
 - b. All foreclosures and evictions have been suspended through the end of April 2020
 - c. Unemployment waiting week has been suspended

- d. Public Utility Commission prohibits any termination of services including electric, natural gas, water, wastewater, and telecommunications. This moratorium will remain in place for as long as the Proclamation of Disaster from the Governor, related to Coronavirus is in effect.
- e. All county assistance offices were closed as of 3/17 – use compass website to apply for benefits
- f. <https://www.dhs.pa.gov/providers/Providers/Pages/Coronavirus-2020.aspx> - State Human Services response to COVID-19
- g. Education
 - i. NO PSSA's and Keystone exams for the 19-20 school year
 - ii. Meals are being providing in all districts – United Way website has info
 - iii. All PA public and charter schools closure extended to at least April 6, 2020
 - iv. Districts across the county are working on supplemental online learning resources
- h. Lebanon County government offices closed 3/20 until further notice
 - i. Meals on wheels still operating
 - ii. MHIDEI staff working remotely from home- case mgt. staff available by cell phone and email
 - iii. MHIDEI main number still being answered during regular business hours M-F 8-4:30pm- Holly Leahy Administrator - hleahy@lebcnty.org
 - iv. Intellectual Disability staff are available by email
 - v. Early Intervention staff available by cell phone and email
- i. Lebanon City
 - i. Mayor Capello issued declaration of emergency for Lebanon City

Today's Call Summary

Health:

Nikki Maurer – Wellspan and Community Health Council - nmaurer@wellspan.org

- We have three confirmed cases in county
- Wellspan has testing tents outdoors at outpatient cardiology office and tent at the hospital ER. You MUST have an order from a physician for testing. Do not show up for COVID-19 testing without a physician order.
- Wellspan will provide tablets to sites for online urgent care and for people to take online assessments.
- Take the online assessment on Wellspan site if you are experiencing symptoms – you can get an online urgent care appointment free of charge using the coupon COVID19

Local healthcare information: <https://www.wellspan.org/Coronavirus>

If you have questions related to COVID19 and you don't have primary care, WellSpan has a toll-free hotline (855-851-3641)

Community Health PSAs for sharing:

<http://communityhealthcouncil.com/slider-1/covid-19-community-psa/>

Where do I find behavioral health help?

Call Philhaven's Open Access phone line to be connected immediately to behavioral health resources, support and brief intervention at **(717) 812-5405**.

Welsh Mountain

- Maribel Gonzalez - mgonzalez1@welshmountain.org

- Designated area for people coming for things no related to COVID-19
- COVID-19 will get triaged on phone and sent to testing places
- Lou Gonzalez is an insurance enrollment specialist – he can help getting people enrolled in insurance they may qualify for
- Doing a lot through telehealth, check website for services and updates <https://welshmountain.com/patient-resources/covid-19/>

REACH Project

- Penn State Health had a staff test positive and one patient currently – call your physician if you may be having symptoms – Do not show up at urgent care or ER
- Madelyn Bermudez will be providing navigation services for Spanish-speaking community members who have non-health related questions such as questions about unemployment compensation, food needs, other social service resources, etc - Mbermudez2@pennstatehealth.psu.edu, 717-874-7424

Shelter Updates

Rescue Mission

- Sue Blouch, sblouch@lebanonrescuemission.org
- Still open and providing as many services as possible – 30 at men’s campus and 10 at AGAPE
- Screening intakes tightly to avoid exposure to those currently housed
- Stopped Sunday suppers – start up again Easter Sunday as take-out meals
- They are planning to use their small dorm to isolate any guests who present with symptoms

DVI

- Jennifer Snyder, execdir@dviolc.org
- Open 24/7 – screening any new intakes
- Can house in hotels if needed for those showing symptoms
- Call hotline number if anyone needs services

Lebanon County Christian Ministries

- Bryan Smith, bryan@lccm.us
- Currently their shelter guests are at a local hotel due to churches backing out as local overnight locations and lack of volunteers
- They are still doing intakes as needed
- They are exploring an alternative location - tbd

Food Security Programs

Power Packs

- Currently, Power Pack’s is distributing on a weekly basis, but only to schools that requested our continued services. We plan to distribute to these schools for as long as we are able. Please note, that at this time, we are unable to take on any new families. Additionally, as a company-wide policy, we have told all of our volunteers to stay home. Meaning that, currently, in Lebanon County we are a one woman operation. If anyone has any questions, please direct them to me: Caitlin Lockard, 717-989-2450, Caitlin@PowerPacksProject.org.

Caring Cupboard

- Caring Cupboard – serves Palmyra/Annville area – Shila Ulrich– shila@caringcupboard.org - <https://www.caringcupboard.org/> - they have moved to providing food boxes Wednesday evenings from 3-7pm. People are not getting out of their cars drive thru only. Giving an individual pack of food per person. More info on food distribution and school meal plans on their website.

Lebanon County Christian Ministries

- Lebanon County Christian Ministries – Bryan Smith – bryan@lccm.us – free noon meal has been moved to a takeout style, guests do not come into the building. They are currently still operating Monday-Friday for emergency food distribution. Intakes are being completed over the phone – most up to date COVID-19 updates for

operations here <https://www.lccm.us/covid-19-updates.html> LCCM is considering a reduction of hours. Clothing bank is closed to the community at large, but will provide clothes if agency reaches out for client. Lobby and free zone closed. They have begun tracking needs specifically to COVID-19.

WIC

- WIC at Lebanon Family Health Services – Holly Dolan - Holly@lebanonfamilyhealth.org - Nutritionist is working with clients over the phone – protocol is to fill vouchers and send one adult can go pick up vouchers/e-card filled for the quarter - <http://lebanonfamilyhealth.org/>

Mental Health/Drug and Alcohol

Compassmark

- Josh Mountz - jmountz@compassmark.org - The Compass Mark update is that we are all working, remotely. We are working on developing some video lessons to be shared with schools and the public via social media. And my cell phone is 610-750-4116. I am able to take calls from anyone with questions regarding substance abuse prevention, treatment, or recovery and I can refer them to the appropriate source.

Crisis

- Can be mobile, trying to triage remotely through telepsych or phone
- Seeking an alternative to the ER for clients
- They are available 24/7 and can make well calls
- Contact Brenda Startoni, bstartoni@wellspan.org

Welsh Mountain

- Crystal Blake - we are taking behavioral health patients, call office to be seen. Info available online on their webpage.

Compeer

- Kendra Elliot, director@compeer-lebanon.org, Taking calls to chat with Compeer clients or anyone who just needs someone to listen. Kendra and Julie there to share resources. <https://compeer-lebanon.org/>

MHIDEI

- Monica Boyer,
- Our phones being manned typical hours, 8a-4:30pm but office is closed to the public
- Staff are available by email
- Clients can call into main office number and get connected to their casemanager that way
- Injection clinic will remain consistent at office – all clients should report as normal
- Clients can talk between Tues,Thurs 12-3 with Psychiatrist for script refills
- Intensive case managers are still on call- if any of their consumers are having challenging situations they are still on call and available <https://welshmountain.com/patient-resources/covid-19/>

Education

HACC

- Laurie Lingelfelter, labowers@hacc.edu
- Campus is closed through April 6 – fully online
- Can still call HACC Lebanon number
- Many students losing work due to COVID-19, need resources for students
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YMCA

- Phil Tipton, ptipton@lebanonymca.org
- All child- care centers are closed with the exception of a waiver given to those serving the children for medical personnel. The Y is on standby is this is needed in the future.
- Also the Y on their FB page – program called 360 free to the community to keep active and stay well

Sexual Assault/Violence

SARCC

- Norma Gonzalez, ngonzalez@sarcclebanon.org , <https://sarcclebanon.org/>
- One staff member in the office per day to take any walk-ins and answer hotline calls
- Normal office hours 9-5
- All staff will provide telecounseling via computer or phone to anyone who needs it
- They hope to continue to offer this as the closure goes on
- LGBTQIA – trying to offer drop in center virtually- contact the office if you wish to get connected to the zoom

Lebanon Helping Lebanon

- We have volunteers at times that might help with food issues or pickup medicine etc. major focus is seniors and disabled but would help anyone. we will make referrals, as first response to agencies that addresses their issue or have them call 211. We do have Facebook page please join and anyone can share important updates they have or from their agency. Call 717-679-1509 or email cornellwilson01@gmail.com
- https://m.facebook.com/profile.php?id=102927288016245&ref=content_filter

Lebanon Library System

- Please check the Library facebook pages for updates and some fun ways to engage while the libraries are closed
- Michelle Hawk, hawk@lclibs.org

Important Websites

Regional Chamber Preparedness Site	Prepared Central PA
Wellspan Coronavirus Site	Wellspan Coronavirus Info
Unemployment Compensation	Unemployment Compensation
Lebanon County COVID site	Lebanon County COVID Updates <i>*COVID-19 updates/closings and other pertinent info specific to Lebanon County</i>
Student Meal Info	Lebanon County School District Meal Info <i>*Lebanon County school district meal info</i>
United Way of Lebanon County Community Support Fund	Lebanon County Community Support Fund
2-1-1 COVID-19 resources or changes	211 google form for COVID resources or changes in services <i>*complete this form if you have added services due to COVID-19 or if your regular hours/services have changed</i>
PA Department of Human Services	PA Dept. of Human Services
PA -Responding to COVID-19	PA Gov - Responding to COVID-19

Life Sustaining Businesses Listing	Life sustaining business listing.pa
211 counts data dashboard	211 counts data <i>*find up to date data on 211 calls coming from our community</i>
CDC COVID-19 Info	CDC-COVID-19
Census 2020 Website	Census 2020 <i>*encourage those you serve to complete their census info online</i>
Sample Volunteer Guidelines	Volunteer Guidelines during COVID-19
PANO Resources	PA Association of Non-profit Organizations-Coronavirus Resources
Lebanon County Council of Human Service Agencies partner updates	LCCHSA Partner Updates
Health Partner Toolkit	CMS Partner Toolkit